

Y FACILITY POLICIES

Greater Wichita YMCA | We build strong kids, strong families, strong communities. | www.ymcawichita.org

Member Check-In

Members are required to have their photo taken for the computerized check-in system, and are required to enter their membership code on each visit to verify current membership.

Use of Facilities by Children

Children 10 years and older are allowed to use the facilities without parental supervision. Unstructured activities available include free-play basketball, swimming, and family centers. Please consult the Gym and Pool Schedules for open gym and swim times. All children under the age of 10 must be accompanied by a parent/adult (age 18 & up) unless in an organized, supervised program such as youth sports, gymnastics, martial arts, or swim lessons.

Children ages 13 and up may participate in group exercise classes and use the indoor track and fitness centers after completing a fitness center orientation. Fitness center orientations may be scheduled at the Member Service Desk. Additional age restrictions apply to treadmill use.

When accompanied by a parent/adult, children ages 9-12 may use the indoor track, fitness equipment and participate in group exercise classes.

Use of Pools by Children

For your safety, children under the age of 8 must be accompanied by a parent/adult (age 18 & up) when using a YMCA swimming pool unless in an organized, supervised program such as swim lessons. Children under the age of 8 must be in arms reach of said parent/adult at all times in the water. The ratio of children under the age of 8 to adults should not exceed 3:1 in non-program activities.

Guest Privileges

As a courtesy to our members, guests accompanied by a YMCA member are allowed two visits per year at a discounted rate of \$6 individual and \$10 family. Additionally, the Greater Wichita YMCA offers four Bring-A-Friend Weeks throughout the year, during which all guests who are accompanied by an adult YMCA member (ages 18 & up) are welcome at no charge.

Please contact the Membership Director at any YMCA branch for policies on extended-stay, out-of-town guests.

AWAY Program

Visit the YMCA while you're traveling for business or pleasure with your AWAY card! Request your photo ID card at www.ymcawichita.org or at any YMCA branch; two weeks notice is required. If you plan to visit another YMCA, it's a good idea to call that YMCA about visiting member policies.

Expected Behavior

The YMCA is an inclusive, family-friendly organization. We expect all our members and guests to model our four values - caring, honesty, respect and responsibility - in their conduct and language. The YMCA reserves the right to suspend or cancel a membership at our discretion if actions or behaviors are not deemed in the best interest of the organization.

Insurance Statement

The Greater Wichita YMCA does not provide accident insurance for injuries sustained during YMCA activities. Members and community participants participate in programs and use the facility at their own risk, and are encouraged to have personal medical insurance coverage.

Application of Class Fee/Day Fee towards Joiner Fee

Community Participants who join the Wichita YMCA within 30 days of signing up for a class may deduct the difference between the member and the non-member class fee from their joiner fee **OR** Day fee guests can apply their day fees toward their joiner fee within 30 days of day fee payment. *For new members only. Application of fees can not exceed the joiner fee.

Attire

The YMCA is a family-friendly facility; please dress appropriately. Athletic shoes must be worn on wood floors. Proper swimsuits must be worn in pool areas. Open-toed shoes are prohibited in the fitness centers.

Lockers

Each member or guest should provide their own padlock for locker use. On day-use lockers, all locks must be removed daily. Locks left on overnight will be removed and contents placed in the Lost & Found. Small lockers are available for rent. Padlocks are available for purchase at the Member Service Desk.

Lost and Found

The Greater Wichita YMCA is not responsible for lost or stolen items. Lost and found items are kept for one week. Inquiries about lost items must be made in person; items not claimed after one week will be donated to a local charity.

Schedules

The Program Guide is published twice a year, in April and August. Separate guides are published for the El Dorado Branch. Current pool, gym and fitness class schedules are available in the literature rack of any branch, or on the web-site at www.ymcawichita.org. Schedules are subject to change.

Suggestions

Share your comments and suggestions at any YMCA branch or on-line at www.ymcawichita.org

Membership Refund

Membership fees are non-refundable unless in the case of an injury, major illness or moving from the Wichita area for members paying yearly in advance. Credits expire after one year.

Bankdraft Cancellation Policy

The bankdraft payment plan is a continuous membership; it will continue unless the YMCA is NOTIFIED 30 DAYS PRIOR TO YOUR NEXT DRAFT. Cancellations are accepted in person, by written letter, or via fax **with handwritten signature**. The YMCA reserves the right to change membership fees with a 30-day written notice to members.

Returned Check/Bankdraft

Returned items are subject to a \$10 processing fee.

Racquetball/Handball Court Reservations

Court reservations may be made no earlier than one day in advance. Courts will be held no longer than ten minutes past reserved time. Eye protection is strongly recommended. Racquetball equipment is available upon request.

Facility Maintenance Closings

Major maintenance in our facilities requires that we close certain areas for extended periods of time, during which time members may continue to use other areas of the facility or another branch of the YMCA.

revised 9-04-07